



TRUSTLIC GROUP

TRUSTLICGROUP.COM

CORPORATE SERVICES · CUSTOM BUSINESS SYSTEMS & APPLICATIONS

Build the system around the business, not the business around the software.

Turn an operational requirement into a clearly specified, coordinated and supported technology project through appropriately appointed providers.

PROCESS FIRST

CLEAR REQUIREMENTS

SUITABLE PROVIDER

OWNERSHIP AND HANDOVER

START WITH THE OPERATING PROBLEM

Technology should follow the business requirement.

Clients normally approach Trustlic when a standard product no longer fits, information is scattered, a manual process needs control or a technology project has lost direction.

Trustlic defines the business need, coordinates the provider and keeps scope, decisions, testing and handover visible.

01

A CRM no longer fits the business

02

Important information is scattered

03

People processes remain manual

04

Clients need a better digital route

01

REVIEW

Understand the process before choosing software

Map users, roles, information, present tools, repeated problems and the practical result required.

02

DEFINE

Turn the need into clear requirements

Specify workflows, permissions, reports, integrations, data migration and acceptance criteria.

03

SELECT

Compare suitable technology providers

Review capability, scope, commercial terms, dependencies and the continuing support model.

04

COORDINATE

Keep delivery connected to the requirement

Maintain visibility over decisions, changes, testing, launch, ownership and handover.

EIGHT PRACTICAL SYSTEM DIRECTIONS

Build only what the business genuinely needs.

The right route may be an existing product, a tailored application or a carefully designed connection between current tools.

01

Tailor-made CRM

Customer, opportunity, follow-up and service workflows shaped around the real sales process.

03

HR & employee systems

Records, requests, approvals, onboarding, leave, reviews and connected people processes.

05

Approval workflows

Structured requests, reviews, decisions, signatures, records and responsibility tracking.

07

Internal applications

Focused web or mobile tools for a defined need where standard products do not fit.

02

Cash-flow & reporting

Management dashboards that connect relevant financial and operating information.

04

Client portals

Secure routes for submissions, progress, documents and service interaction.

06

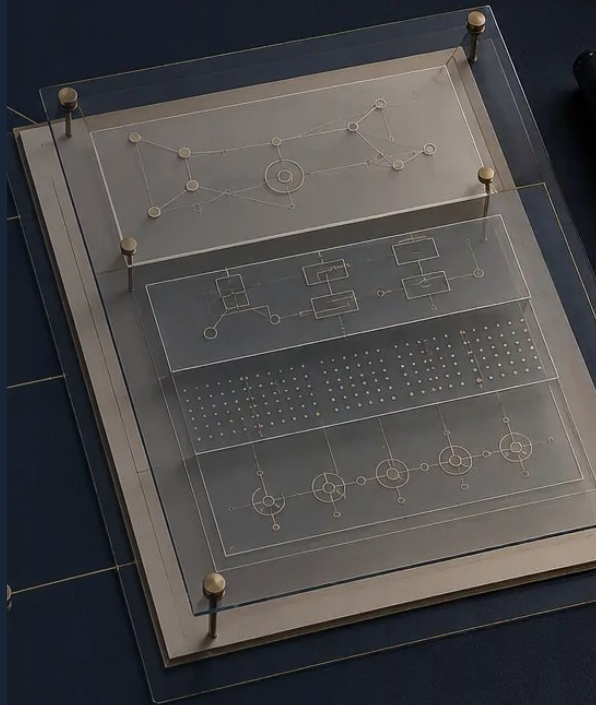
Case & service tracking

Purpose-built tools that make work, ownership, status and next actions visible.

08

Integration & automation

Connections, supported migration and carefully designed automation of recurring work.



Discover. Specify. Deliver. Maintain.

01 DISCOVER	02 SPECIFY	03 DELIVER	04 MAINTAIN
Start with the business problem. Review the process, users, information, present tools and the result management wants to achieve. — Current process and pain points — Users, roles and responsibilities — Priority and success measures RESULT A defined problem, practical priorities and an initial project direction.	Turn the need into a clear brief. Coordinate the functional, workflow, data, integration and acceptance requirements needed for selection. — Functions and reporting — Permissions and integrations — Acceptance criteria RESULT A clearer scope that can be compared, priced and approved.	Keep development connected to the requirement. The appointed provider performs the technical work. Trustlic coordinates progress, decisions, testing and handover. — Delivery and change tracking — User review and issue follow-up — Launch and handover readiness RESULT A more visible route from approved requirement to practical launch.	Plan for operation after launch. Clarify support, maintenance, ownership, access, future changes and the continuing provider relationship. — Support and service levels — Backup and continuity — Future phases and exit route RESULT A system with clearer ongoing responsibility and fewer avoidable dependencies.

OWNERSHIP BEFORE LAUNCH

A working system needs clear responsibilities and a usable handover.

01

Trustlic

Understands the objective, defines and coordinates requirements, helps select the provider and keeps decisions visible.

02

Technology provider

Performs the design, development, testing, hosting or maintenance and remains responsible for technical work.

03

The client

Provides accurate information, makes users available, approves scope and changes, tests and makes final decisions.

04

Specialist advisers

Review privacy, security, legal or regulatory matters where specialist input is required.

OWNERSHIP AND HANDOVER SAFEGUARDS

Source-code and data ownership, administrator access, hosting responsibility, backup and recovery, documentation, training, support levels and exit rights are made visible before reliance begins.

TECHNICAL BOUNDARY

Trustlic provides business analysis, coordination and provider oversight. Coding, architecture, security testing, hosting and technical maintenance are performed by appropriately appointed technology specialists.





TRUSTLIC GROUP

TRUSTLICGROUP.COM

START WITH THE BUSINESS PROBLEM

Tell us what the business needs.

Share the users, present process, current systems, required integrations, relevant information, preferred timing and any known budget. Trustlic will arrange an initial conversation before technical work begins.

EMAIL

Info@TrustlicGroup.com

PHONE

+973 1711 8218

WEBSITE

trustlicgroup.com

INSTAGRAM

[@trustlic.group](https://www.instagram.com/trustlic.group)

OFFICE

Office 1026, Building 361, Road 1705, Block 317, Diplomatic Area, Manama, Kingdom of Bahrain

[DISCUSS A SYSTEMS REQUIREMENT](#)



TRUSTLIC GROUP

TRUSTLICGROUP.COM

CR No. 142136

Member of Bahrain Chamber

Trustlic Group is an independent corporate advisory firm, not a software developer, hosting provider, cybersecurity specialist, government body or law firm. Technical and regulated services are performed by appropriately appointed specialist providers.

Independent corporate advisory | Kingdom of Bahrain